CHARLEMONT BROADBAND COMMITTEE

ATTENDING: Bob Handsaker, Valentine Reid, Mary Ellen Banks, Doug White, and Cheryl

Handsaker, Ken Hall

MISSING: Trevor Mackie

1. Approve Minutes and Meeting Notes from 2/15/2021

a. ACTION TAKEN: Cheryl-yes, Bob-yes, Valentine - yes, Mary Ellen - yes, Doug - yes, Ken - yes

2. Status of Make-Ready

a. General

i. MBI has a little bit of make-ready remaining. One pole waiting on National Grid.

- b. Railroads
 - i. The two railroad crossings were completed (overhead conduit).
- c. West Hawley Road residence
 - i. Bob followed up with WG&E regarding this house. Nothing yet from Access Plus.
- d. Thunder Mountain Lane residence
 - i. Application is in to N Grid and Verizon.
- e. Town Hall Exterior
 - i. No update.
- f. Town Hall Generator
 - i. No update.
- g. Hawk Hill Rd.
 - i. No update.
- h. Warner Hill Rd.
 - i. No update.

3. Distribution Network

- a. General
 - i. Continue to make good progress in the traffic calming area.
 - ii. Triwire will wait to do the river crossing until it's warmer and safer.
 - iii. Sarah discussed with the Highway Superintendent that the pole for the river crossing will be cleared.
 - iv. Railroads are complete.
- b. Dirt Roads update
 - i. Bob has sent this list to TriWire and discussed the importance of not tearing up the roads during thaw.

4. Hub Electronics

- **a.** WG&E has been continuing work on the racks.
- 5. Drops
 - a. ConCom update
 - i. Bob prepared a draft RDA and sent to WG&E for review.
 - ii. ConCom is reviewing information.
 - b. Schedule for underground consultations
 - i. No update.

6. Subscription Campaign

- a. Website
 - i. Https issues reported
- b. CRM System
 - i. Working through the address issues with PDU audit with CRM system.
 - 1. Cheryl and Ken will work through the Harmonys
 - 2. Val volunteered to fix these addresses on the internet.
 - 3. Ken will reach out about 3rd floor of the Avery's store building
 - 4. CRM 506/520 only 520 remains.
 - 5. Add Mohawk Park- Lot 1, Lot 2. Reach out to see what the mail looks like.
- c. Marketing materials
 - i. Tri-folds coming
 - ii. Order banner (vista print?) and lawn signs (where is best)?
 - 1. Cheryl will order banner / lawn signs
- d. Information Session
 - i. March 16 or 17 from 7-8:30pm is available, which do we prefer.
 - 1. March 16th at 7PM. Cheryl will let WG&E know.
 - ii. Questions in advance we can collect via Google form Cheryl will set up a Google form for questions for the info session.
- e. Commercial Pricing
 - i. Up to 5 seats without resale is same as residential.
 - ii. List the larger businesses and think about how this breaks across town.
 - iii. What have other towns decided? Explore ComCast service costs?
 - iv. How to evaluate the delta?
 - v. Cap service at a particular amount of backhaul? Can you rate limit ports? Charge based on consumption?
 - vi. COMMERCIAL PROPERTIES
 - 1. Cheryl will generate a list of businesses
 - 2. Ask WG&E about the ability/ willingness to rate limit commercial ports

7. Project Finance Update

a. Grant funding is still being explored

8. Project Schedule Update

a. No update.

9. Communication Notes

- a. Construction updates interspersed with
- b. New emergency broadband benefit Mary Ellen will send more information. It is not an extension of LifeLine but a new program, goes with the ISP.
 - i. Discuss with WG&E about how to access this funding.
 - ii. Qualified Broadband Services other hilltowns have requested WCF participate in this program.
- c. Consider a robocall for announcing the information session
- d. Carole Hall will help with the ACH transactions

Meeting adjourned at 7:00 pm